CONSUMER SAFETY & QUALITY PERFORMANCE REPORT

July 2022

MARSDEN EYE SURGERY CENTRE

OPERATING THEATRE & STERILISING UNIT UPGRADE

AS4187:2014 update – it is a requirement for all hospitals and day surgeries across Australia to be compliant by December 2022. In liaison with an Infection Prevention and Control Specialist, Marsden Eye Surgery Centre has recently completed our sterilisation department upgrade to comply with this Standard. Among other things, this involved installation of a new air conditioning unit and HEPA filter and Reverse Osmosis water system. The ceiling, cupboards and flooring were all replaced. We also purchased a brand new steriliser and washer disinfector and upgraded our Sterile Store Room.

Our new stylish and comfortable recovery chairs are a highlight for patients as they can lift our elderly, low mobility patients to their feet and have the advantage of cup holders. We took the opportunity to revamp our entire operating theatre with new flooring, paint and storage space.

SAFETY AND QUALITY OUTCOMES

In April 2022 108 episodes of **HAND HYGIENE** by our doctors and nurses were audited with 100% compliance achieved. The current National Hand Hygiene Benchmark Rate is 87.2%.

Our **PATIENT SATISFACTION SURVEY** was completed by 41 patients in January this year. Overall satisfaction rating was 99.8%, all questions were rated at 98% or 100%.

"Everyone was very helpful, caring and kind."   *"I am very pleased with the service provided"*

The **THEATRE HOUSEKEEPING AUDIT** this month showed 100% compliance.

DR TAN

Dr Tan is an Ophthalmologist with a sub specialty in medical retina and cataract surgery. He is an investigator in international clinical trials and retinal conditions including diabetic retinopathy, macular degeneration and retinal vascular diseases at Marsden.

Dr Tan was awarded a UNSW research scholarship and completed a Masters in Research and has a Masters in Medicine (Ophthalmic Science) from the University of Sydney. Dr Tan has received multiple awards for his research.