

# CONSUMER SAFETY & QUALITY PERFORMANCE REPORT

June 2023



## DR SAM DANCE

Dr Sam Dance is a comprehensive general ophthalmologist with sub-specialty training in the medical and surgical management of Glaucoma (including minimally invasive glaucoma devices), Medical Retina, Cataract and Refractive Laser surgery.

Sam has provided outreach services to remote, indigenous, and underprivileged communities throughout Western NSW via the Outback Eye Service and the Greater Western Area Health Service.

## TYPES OF REFRACTIVE SURGERY

### PRK

Surface ablation procedure



- More suitable for patients with thin corneas or cornea scars
- Requires removal and regrowth of epithelial cells
- Postoperative healing period can often be uncomfortable
- May require more time off from work and activities

### LASIK

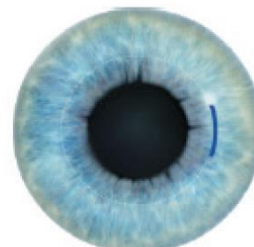
Flap procedure



- Quick visual recovery
- Wide range of treatment options
- Requires creation of a flap on the cornea
- May require use of multiple lasers

### SMILE

Flapless procedure



- Quick visual recovery
- No flap required
- Requires one laser only
- Quick return to normal activities

## SAFETY AND QUALITY OUTCOMES

Date	Audit/Indicator	Result	Benchmark
Nov 2022	Surgical Antimicrobial Prophylaxis Compliance	100%	N/A
Jan-Dec 2022	Patient Incident rate	0.05	0.50
Jan-Dec 2022	Unplanned Return to Theatre	0.00	0.14
Jan-Dec 2022	Infection Rate	0.00	0.00
Dec 2022	Patient Satisfaction Survey	99.7%	N/A
Mar 2023	Infection Control Management Audit	100%	N/A
Mar 2023	Cleaning Schedule Compliance Review	100%	N/A
Apr 2023	Hand Hygiene compliance	98%	86.6%